

# TITAN

## Tenneco Interactive Tender Alliance Network

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### Tenneco's Supplier Relationship Management Application Tool

**0.010**

### Supplier Log-on Help



## 0.010 Supplier Log-on Help

### Change History

Update the following table as necessary when this document is changed:

Date	Name	Change Description
2-23-09	Tena McPhail	Creation
8-11-11	Tena McPhail	Log in URL Change
9-26-11	Tena McPhail	Phone number updates
2-24-12	Tena McPhail	Revised how to reset password and get unlocked

### Last Revision Date

February 24, 2012

### Purpose

Use this procedure to

- obtain your user ID
- and/or to reset your password
- and/or to get your password unlocked

### Trigger

Cannot log into Tenneco's Supplier Portal <https://tsp.tenneco.com>

### Prerequisites

- You have been issued a user ID and password to the Tenneco Supplier Portal

### Menu Path

Use the following menu path(s) to begin this task:

- Select your internet browser (system requirement is Internet Explorer 6 or higher) to go to the <https://tsp.tenneco.com>

## Procedure

1. If you do not recall your user ID, please contact your Tenneco Commodity Buyer

## Forgot your Password?

User ID \*

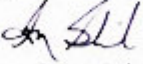
Password \*

Log on

[Forgot your password?](#)

Supplier Log-on Help

Tenneco is committed to identifying, developing and sustaining our relationships with minority business enterprises to support our growth in line with the evolving global business environment.

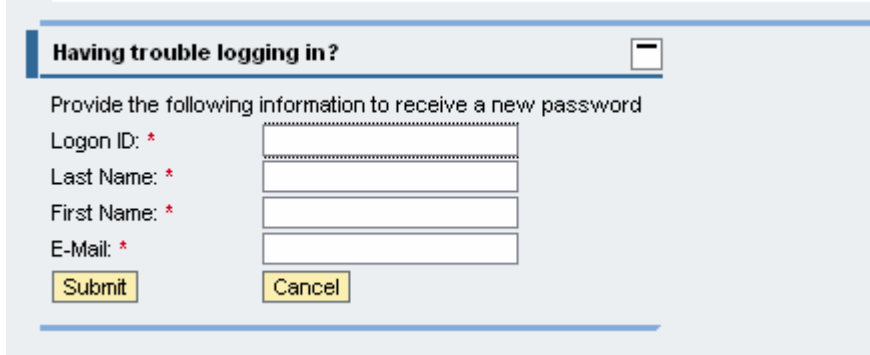
  
Gregg Sherrill  
Chairman and CEO, Tenneco Inc.

SUPPLIER NEWS | SUPPLIER INFORMATION

## 2. If you do not recall your password:

- **2.1 Click on "** [Forgot your password?](#)

## Complete questions

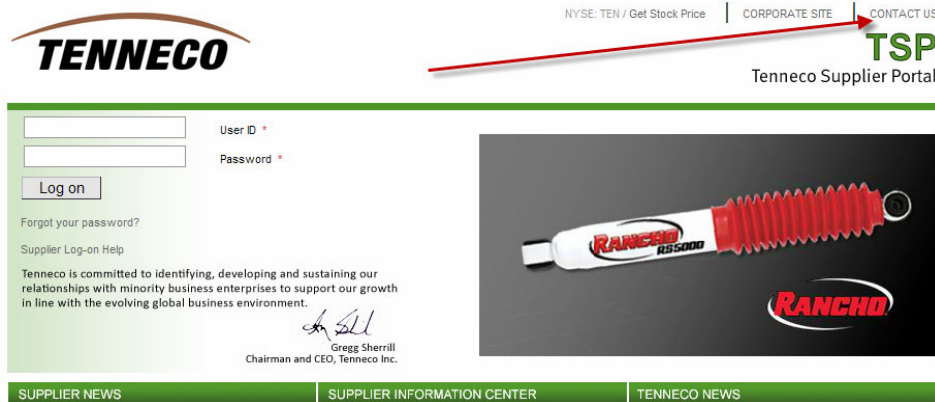


- 2.2 Complete the \*required information and click **Submit**



If you receive the message "user information is not correct....", email our service desk to reset your password (**you must include your user ID in the email**) [g servicedesk@tenneco.com](mailto:g servicedesk@tenneco.com). You may also call the Tenneco service desk at the numbers listed on the Contact Us link on the log on screen as shown below

### Contact US



3. If your password becomes locked, please email our service desk to reset your password (**you must include your user ID in the email**) [g servicedesk@tenneco.com](mailto:g servicedesk@tenneco.com). You may also call the Tenneco service desk at the numbers listed on the Contact Us link on the log on screen as shown above.

## Results

- You will receive an email with your new temporary password
- The first time you attempt to log-in with the new temporary password, you will be prompted to change your password. You then need to enter your new temporary password as your old password and create a new private password containing exactly 8 characters (NOTE: your new private password cannot be a password you previously used)